

Prior to Install/Line Locates

Digging holes with shovels or heavy equipment to plant trees, using metal stakes to secure them or using a stump grinder or heavy equipment to remove existing trees involves the risk of damaging utilities in your yard. Fannin Tree Farm will contact 811 to mark public lines. **Customer is responsible for marking private lines. Fannin Tree Farm is not responsible for repairing any private lines not marked by customer prior to install.** You can locate your private lines yourself or find private line locators on-line if you want to hire one. Private lines are defined as the line from behind the service meter (Gas, electric) to the house regardless of distance is considered private and not located. Roots can grow into public and private lines underground and line can get entangle into the root ball. Fannin is not responsible for entangled line repairs if broken when removing a tree or root ball.

Examples of private lines include but are not limited to:

- Natural gas lines running to fire pits, BBQ grills, pool
- Heaters, spas, detached garage, etc.
- Landscape lighting, invisible pet fencing
- Water lines for water features, underground sprinklers
- Electric line running to out buildings, garages, gazebos
- Sheds, RV hook-ups, etc.
- Electric lines for parking lot lights
- Electric line for commercial signage
- Private sewer and water including septic laterals
- Water service
- Electric lines to center pivots
- Farm tap service lines
- Propane lines from tank to structure

Planting Location

Your planting location must be clear of any prior tree stumps. If you have had a tree stump in the location you are planting, it will need to be removed at minimum 16" below grade. Fannin Tree Farm provides this service, or you can hire another landscaper to do this for you. If you see any issues, please reach out to your sales representative so we can work through the issue prior to install and it will not hold up your planting. If you have a rock or stone planter, please notify your sales representative. We are not responsible for damage to them from a removal, stump grind, or install.

Do not add soil or plant material on top of the root ball. This includes sod, turf, weed guard, flowers, shrubs, and any other plant material. Do not add lighting, nail, or secure any items to the tree. Do not hang anything from the tree. Doing this will void the warranty.

Customer Pre-Planting Checklist

- I have marked my private lines and my planting location is 24" off the line.
- My planting location 24" off the line locate by 811.
- My planting area is clear of a tree needing removal or any stumps in the ground.
If no, call your sales representative. There is a separate cost for removals and stump grindings.
- I have sent my removal and stump grinding pictures to my sales representative.
- I have a tree ring in the planting location.
If yes, call your sales representative. Fannin is not responsible for damage to tree rings.
- I have Superthrive and Osmocote at home to use.
- Crew will have access to water for tree installation.

Let Fannin Tree Farm's Service Department help you with all your Tree Care needs, including our quarterly maintenance and preventive tree care services.

